

:: AFS SUPPORT PACKAGES

PLATINUM SUPPORT PACKAGE

Includes:

1 Scheduled On-Farm Visit including:

- Ensuring Proper Operation of AFS Components
- Setup of machine and display for spring and fall - we will not save data to the card from AFS, this requires an AFS One-on-One Session.
- Reconfigure display if moving from combine, tractor, etc. Installation of current AFS software update.
- Admission to AFS training sessions*.
- AFS Update newsletter
- Email alerts for in-season issues that arise.
- Up to 3 hours of phone support.

Package prices:

- 1 System - \$200 / 6 mos.
 - 2 Systems - \$300 / 6 mos.
 - 3+ Systems - \$350 / 6 mos.
- Program duration is 6 months:**
02/01 - 07/31 or 08/01 - 01/31
or One Full Year

GOLD SUPPORT PACKAGE

Includes:

- Admission to AFS training sessions*.
- AFS Update newsletter
- Email alerts for in-season issues that arise.
- Customer receives basic phone support for setup/operation questions up to 15 minutes.

Total Package price \$50 / 6 mos.

Program duration is 6 months:
02/01 - 07/31 or 08/01 - 01/31
or One Full Year

*AFS training sessions will be focused on the most current and advanced AFS products and will be in a group format.

*Additional charges may apply if drive time is over 1 hour.

* Software update includes PRO 600, NAV II, and Receiver.



EXPLANATION OF SERVICES PROVIDED BY AFS SUPPORT PACKAGES

- On-Farm visits do not include troubleshooting any mechanical, electrical, or physical issues with AFS components. (AFS components include but are not limited to AFS Displays, Receivers, Auto Pilot Systems, EZ Steer Systems, RTK radios, Rate Controllers and Trimble light bars.) Standard labor rates apply.
- Mechanical components on a machine include the Steering valve, wheel angle sensors, mass flow sensor, harnesses, moisture sensors, etc. and are not AFS components and problems/failures with these mechanical components are handled by the service shop.
- Problems resulting from misuse, improper use, improper installation, modifications, alterations, or other changes to original equipment are not covered.
- AFS software updates are provided by CNH/Trimble to enhance functionality and improve system performance before both spring and fall seasons.
- Setup of data card with farms, fields, seed varieties, etc. with AFS software is not included in a support package. This requires an AFS One-on-One Training.
- Number of systems is determined from the number of Receivers owned.

:: ADDITIONAL SERVICES PROVIDED

* These services are NOT included as part of one of the listed AFS support packages and will be limited to 3 hour sessions in most cases.

AFS ONE-ON-ONE TRAINING

- Hands-on training at your farm with your data.
- One-on-one training to help the customer better understand the use AFS desktop software.
- Learn how to download soil maps and create variety maps for use in the field with your AFS display.
- Learn how to set up crops, seed varieties, chemicals, tank mixes, planting prescriptions, etc. and save them to your card.
- Learn how to look at and utilize maps and reports.
- Learn how to edit and post calibrate field data to fix errors and adjust yield data to match scale tickets.

* Sessions will be limited to 3 hours.

Price: \$200

ON-FARM TRAINING

- Hands-on preseason training on your farm with your system covering anything you would like.
- Targeted as a refresher to help you set up your system for the planting or harvest season.
- Any system can be covered.
- This service does not include updating software, moving components, or setting up the data card. It is solely for training you how to set up and operate your system before season at your farm.

* Sessions will be limited to 1.5 hours.

Price: \$100

IN-FIELD OPTIMIZATION VISIT

- An optimization visit allows the AFS Specialist to visit the customer and observe them in the field to help provide recommendations to utilize their AFS investment to its fullest potential.
- Learn how to use additional advanced features you may not be using like flags, boundaries, notes, etc.
- Common items potentially enhanced include homepage layouts, background map settings, and documentation settings.
- Tips to improve performance and ease of use.
- How to view/analyze data in the field with the display.
- A great way to better understand your system.

* Sessions will be limited to 3 hours.

Price: \$200

*AFS One-on-One Trainings, On-Farm Trainings and In-Field Optimization Visits will be scheduled by the AFS Specialist as his/her schedule allows.

*Due to in-season time constraints for the consultant and customer In-Field Optimization Visits may not be able to be performed and the customer will not be billed.

Please return this form in the enclosed return envelope

Upon sign up of an AFS support package you will continue to be enrolled every 6 months unless we are notified to cancel enrollment. AFS One-on-One Trainings, On-Farm Trainings and In-Field Optimization Visits will need to be rescheduled every six months.



I would like to purchase the following:

AFS Support Packages and Duration

I choose to forgo an AFS Support Package

Platinum Package ___ No. of systems ___ or Gold Package ___
Duration: Full Year ___ or 02/01 - 07/31 ___ or 08/01 - 01/31 ___

Opt Out ___
Customer charged for phone support and \$50/AFS Training Session

Additional Services Provided

** An SMS One-on-One Training, On-Farm Training, or In-Field Optimization Visit can be scheduled even if you choose to opt out of a support package **

AFS One-on-One Training ___ On-Farm Training ___ In-Field Optimization Visit ___

Customer Information

AFS Components: _____

Store: _____

Customer Name: _____

Salesman _____

Customer Signature: _____

Today's Date: _____

For More Information Call
260-224-5926

SEND IN TODAY!

